# JDE Operations Manager Lakeside



# Precision. Engineered. Through our people, products and service.

IMI Precision Engineering is a world leader in motion and fluid control technologies. Wherever precision, speed and engineering reliability are essential; we deliver exceptional solutions which improve the productivity and efficiency of our customers' equipment.

As a business, we aim to UNDERSTAND our customers' challenges. We then CONNECT our products, people and expertise in order to DELIVER exceptional service and solutions. These IMPROVE the performance of our machinery. We call this customers' Engineering GREAT, and we deliver it to customers through a world-class portfolio of high performance products, through close partnerships and problem-solving, and through a global network of support which ensures reliable local delivery, all over the world.

Engineering GREAT is our vision – help us get there.

## Job purpose

This role is responsible for the effective management of the JD Edwards Competence Centre within the Global Application Management Services (GAMs) function.

The role will primarily focus on the management and operational planning of the JDE ERP system and associated applications/interfaces; including governance, environment management, release management and 3rd party partner management operational ensuring efficiency. maximization of uptime / performance and business continuity. In addition, you will lead decision making in respect of standards, evolution, version planning, change, configuration, release management development and / testing documentation as as well management of interfaces with the global JDE various instances/environments.

### Location Lakeside

### What we're looking for

- Experience in the development and operational management of global applications services.
- Extensive exposure to JDE ERP
- Operational/functional expertise in JDE
- Strong advocate of system standards and policy enforcement.
- Experience developing and managing an application competence centre barrtonfor a global business.
- Strong understanding of database concepts, design, and management.
- Experience of migration techniques and ETL (extract, transform, load) tools.
- Proven vendor management leadership.
- Proven experience in a senior IT technical leadership role.
- Project management experience including concept to implementation.
- Strong problem solving and analytical skills.
- Sound understanding of ITIL (incident, problem and CMDB) service management and delivery techniques.



Find out more

If you feel that you could be the person we're looking for please submit your application by 24<sup>th</sup> November 2017

Charlotte Stanton – HR Business Partner. IMI Precision Engineering – 4060 Lakeside, Solihull Parkway, Birmingham Business Park, Birmingham, B37 7XZ